



## DEPARTAMENTO DE SALUD

SECRETARÍA AUXILIAR PARA LA COORDINACIÓN DE SERVICIOS Y ASISTENCIA EN SALUD

División de Asistencia Médica (Medicaid)

June 17, 2024

Managed Care Organizations (MCOs)  
Medicare Advantage Organizations (MAOs)  
Puerto Rico Government Health Plan – Vital Plan

### **Subject: Hospital Claim Information Notification**

The purpose of this notification is to clarify the cross reference billing claim logic when submitting encounters for Hospital (Institutional) settings. Providers listed on the claim, such as rendering, attending, ordering, referring, operating, etc. must be enrolled and active with PRMP, but do not have to be enrolled with the hospital's service location. Additionally, these providers are not required to be associated to the hospital (institution). For example:

- When a rendering provider is submitted on a claim, the rendering provider's NPI is validated, confirming that the provider is enrolled and active as an individual or an individual in a group in PRMMIS. The claim's logic does not validate that they are enrolled at the billing provider's service location or that the rendering provider is associated to the hospital.
- When a service is provided in an emergency room within the Inpatient Hospital, a rendering provider's NPI is validated on a claim to ensure that the rendering provider is an enrolled and active individual or an individual in a group in PRMMIS.

The scenarios provided above are not conclusive therefore, this notification is not intended to replace the billing logic listed in the 837I companion guide but serves as additional guidance when indicating services rendered at a hospital. You can find the 837I companion guide using the following link:

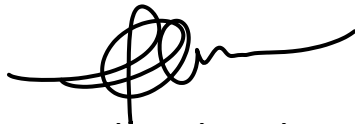
<https://lms.prmis.pr.gov/warehouse/coursematerials/lms-prmmis/PRMMIS PHASE I 837I Companion Guide v7.2%20gainwell.pdf>.

As a reminder, it is important to note that all Puerto Rico Medicaid provider addresses are to be reported to the Puerto Rico Medicaid Program (PRMP). This is to ensure that the locations reported on the claim, in which providers rendered services to Medicaid beneficiaries, are consistent with PRMP records in the Puerto Rico Medicaid Management Information System (PRMMIS) for each location address. PRMMIS cannot process claims from providers who are not enrolled and active.

If you have any questions or concerns, you can contact the Puerto Rico Medicaid Program at the PRMP Contact Center at (787) 641-4200 between 8:00 am and 5:00 pm Atlantic Standard Time (AST), Monday. Friday or send an email to [prmp-pep@salud.pr.gov](mailto:prmp-pep@salud.pr.gov).

PRMP appreciates your support and commitment in sharing this communication with your hospital network.

Cordially,

A handwritten signature in black ink, appearing to read 'José R. Díaz Náter', with a long horizontal flourish extending to the right.

José R. Díaz Náter, MHSA  
Manager  
Medicaid Provider Enrollment Unit  
Puerto Rico Medicaid Program